

Privacy Laws

This Privacy Notice sets out the basis on which we collect personal data from you. When we do so, we are subject to the Personal Data Protection Law (TR) and General Data Protection Regulation (“Privacy Laws”).

What data we collect from you?

In order that Hulya Bolu MD. can work effectively for you we collect the following data:

- ID or passport number
- credit card number
- email address or mobile telephone number
- the number of authentication attempts you make
- health information
- Visual and audio recordings
- Security camera recordings
- Invoice information
- IP information
- Adress information

The legal basis for processing your personal data is that it’s necessary to perform a task in the provide health service in Turkey.

Why we need your data?

We need to collect your data so that we can provide health service.

We may use your personal information to:

- Conducting appointment procedures
- Compliance with information and document requests from judicial and/or administrative authorities.
- Planning and management of financing for all services provided, and performing billing,
- Conducting appointment procedures

- Planning and managing the financing of all provided services, and carrying out invoicing processes
- Conducting necessary tests and examinations and managing related processes
- Planning patient relationship management processes
- Measuring patient satisfaction
- Carrying patient check out processes and procedures
- Protecting public health

What we do with your data

We will share this information with any government organisation from which you access the service if they request it.

We may occasionally contact you by email or text message, using the information you've provided, to give you important information about the Hulya Bolu MD, including:

- major changes to Hulya Bolu MD, like restricting access to non-public sector workers
- changes to these terms and conditions
- requests for feedback to improve Hulya Bolu MD

We will not:

sell or rent your data to third parties share your data with third parties for marketing purposes

We will share your data if we are required to by law – for example, by court order, or to prevent fraud or other crime.

How do you collect data

We collect your personal data through automatic or non-automatic methods, including the company's affiliated units, website, social media platforms, call center, mobile applications, software used for the conduct of company activities, and through verbal, written or electronic means.

How long we keep your data

We will only retain your personal data for as long as:

- the law requires us to
- we need to provide this service to you

Where your data is processed and stored

We design, build and run our systems to make sure that your data is as safe as possible at any stage, both while it's processed and when it's stored.

Your personal data may be transferred outside your country while being processed by the company.

How we protect your data and keep it secure

We are committed to keeping your data secure.

We set up systems and processes to prevent unauthorised access or disclosure of the data we collect about you – for example, we protect your data using varying levels of encryption

We also make sure that third parties we deal with have an obligation to keep all personal data they process on our behalf secure.

Your rights

You have the right to request: information about how your personal data is processed a copy of any personal data you have provided in an accessible format that anything inaccurate in your personal data is corrected immediately to raise an objection about how your personal data is processed that your personal data is erased if there is no longer a justification for it that the processing of your personal data is restricted in certain circumstances

If you have any of these requests, get in contact with our Data Protection Officer. Contact details can be found below.

Changes to this notice

We may modify or amend this privacy notice at our discretion at any time.

When we make changes to this notice, we will amend the last modified date in this section. Any modification or amendment to this privacy notice will be applied to you and your data as of that revision date.

How to contact us

Data Controller:

Hulya Bolu MD

Registered Office: Manavkuyu mah. 1593/1 sokak. No:6 Lider Centrio C Blok D:16 Bayraklı İzmir

Mail: info@hulyabolu.com